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California Water Service Completes One Infrastructure Upgrade, Begins Another to Improve Water Supply Reliability and Fire Protection in Livermore

LIVERMORE, Calif.—California Water Service (Cal Water) recently completed work on a water infrastructure project upgrading and improving water supply reliability and fire protection in Livermore and will begin work on its next improvement project in March. While Cal Water recently installed 2,910 feet of new water main along Verona Avenue and Via Granada, it will soon install 1,750 feet of pipe, replacing 34 service lines and three fire hydrants along South K Street, south of the downtown area.

“Infrastructure improvements like this ensure that Cal Water maintains a reliable water supply for both everyday and emergency needs,” said John Freeman, Cal Water’s Livermore District Manager.

Installation of the iron pipe and three fire hydrants should take about two months to complete. The majority of the work will be performed between 7:30 a.m. and 4 p.m., Monday through Friday; however, some work may be performed at night or during the weekends to help alleviate traffic issues.

“We will make every effort to minimize traffic delays during construction, and we will notify customers in advance in those instances when after-hours work is needed,” said Freeman, noting that customers can visit www.calwater.com to ensure that their contact information is up to date, along with their preferences on how they would like to be notified.

Temporary asphalt will be applied until permanent paving is completed.

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 60,215 people through approximately 19,000 service connections in Livermore, and more than 2 million people through 496,400 service connections statewide. Cal Water’s purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company’s employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of “America’s Most Responsible Companies” and the “World’s Most Trustworthy Companies” by *Newsweek* and a Great Place to Work®, and is No. 1 in Customer Satisfaction Among Large Water Utilities in the West Region* by J.D. Power. More information is available at www.calwater.com.

*California Water Service received the highest score in the West Large segment of the J.D. Power 2023 U.S. Water Utility Residential Customer Satisfaction Study of customers’

satisfaction nationally among water customers in the US. Visit jdpower.com/awards for more details.