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California Water Service Infrastructure Upgrade Underway to Improve Water Supply Reliability and Fire Protection in Visalia

VISALIA, Calif.—Construction is underway on a California Water Service (Cal Water) water infrastructure project underway that will upgrade and improve water supply reliability and fire protection in Visalia.

Cal Water is adding a third water storage tank and booster station to its system, which will help augment water supply during the peak demands of summer. Construction on the 975,000-gallon tank and booster station began in November 2023 east of downtown Visalia, and is expected to be fully operational by September. So that Visalia customers experience the benefits of the new water storage tank as early as possible in summer, Cal Water will use a portable booster pump prior to completion of the booster station.

“Infrastructure improvements like this ensure that Cal Water maintains a reliable water supply for both everyday and emergency needs,” said Stephen Johnson, Cal Water’s Visalia District Manager. “It’s part of our commitment to delivering quality, service, and value to Visalia residents and businesses.”

The facility itself is located in a mostly commercial area, and the majority of the work is being performed between 7:30 a.m. and 4 p.m., Monday through Friday, with no traffic issues anticipated as a result of this project.

About California Water Service

California Water Service provides high-quality, reliable water utility services to about 145,000 people in Visalia through approximately 53,000 service connections in Visalia, and more than 2 million people through 496,400 service connections statewide. Cal Water’s purpose is to enhance the quality of life for customers and communities. To do so, it invests responsibly in water and wastewater infrastructure, sustainability initiatives, and community well-being. The company’s employees live by a set of strong core values and share a commitment to protecting the planet, caring for people, and operating with the utmost integrity. The utility has been named one of “America’s Most Responsible Companies” and the “World’s Most Trustworthy Companies” by *Newsweek* and a Great Place to Work®, and is No. 1 in Customer Satisfaction Among Large Water Utilities in the West Region* by J.D. Power. More information is available at www.calwater.com.

*California Water Service received the highest score in the West Large segment of the J.D. Power 2023 U.S. Water Utility Residential Customer Satisfaction Study of customers’ satisfaction nationally among water customers in the US. Visit jdpower.com/awards for more details.